

**CORONAVIRUS – COVID-19
LETTER TO STUDENTS AND PARENTS**

19 March 2020

Dear Student and Parent

We have swiftly implemented a range of activities to enable us to move to an online delivery model and remote working for all our staff to ensure that our students are well supported and learning can continue. Clearly, this is easier for some courses than others. We will do our utmost to ensure that learners make progress, and we ask for your patience over the coming weeks, as we embed recently developed systems and processes to enable this to happen on this scale.

We are looking at a small scale on site operation from next week to provide vital services for our vulnerable students who need us to provide food and essential support. We are contacting you directly if you fall into this category so that we can talk to you about your needs. If you feel you require this support please contact 0345 8728722. More information will be communicated tomorrow, Friday 20 March.

Staff will continue to be available to you over the coming weeks but we don't yet know the impact COVID-19 will have so please be understanding at this time.

Finally, I know some of you will be worried about your exams after yesterday's announcement from the government. This is clearly an unprecedented situation and we are not fully aware of the approach government and specifically Ofqual for our further education provision and our validating partner universities for our higher education provision will take. However, I can assure you that Peterborough Regional College and University Centre Peterborough will be able to respond and will do so swiftly. We will ensure our students are supported and that we take all available steps to ensure students are able to progress to their next step.

Specific information and contact points for our Higher Education students are available at www.ucp.ac.uk

If you have any questions or queries relating to COVID-19 please feel free to contact the following people:

Charlotte Judge – Health & Wellbeing Advisor – charlotte.judge@peterborough.ac.uk
Jacqui Fleming – Director of Estates – Jacqueline.fleming@peterborough.ac.uk
Melissa Gauntlett – Wellbeing Manager – Melissa.gauntlett@peterborough.ac.uk

Best Wishes
Rachel

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